

## City of Germantown

### SPIRIT Nomination Form

Employee's Name: Gino Dell-oso

Dept: Fire

Nominator's Name: Karl Kennin

Date: 1-22-2015

Describe how the nominee demonstrates the core values of service excellence, producing A+ results, initiative, responsibility, innovation and teamwork. Statement should include detailed examples and can be no longer than 2 pages in length.

Gino Dell-oso has over 16 years of professional fire fighting and EMS experience serving the City of Germantown; currently as the Driver of Engine 93 on the "A" Shift.

Not only does City of Germantown benefit from the SPIRIT of Gino Dell-oso, but so does all who meet him. The SPIRIT of Germantown shines from his dedicated work and allegiance to the City and Fire Department while both on and off duty.

We all are familiar with the six key categories that form the foundation of the SPIRIT Award;

- Service Excellence
- Producing "A+" Results
- (Demonstrating) Initiative
- (Being) Responsible & Innovative
- (Practicing) Teamwork

as well as all the supporting bullet points that defines each category. Yes, Gino hits all of the listed bullet point justifications every day as a part of his norm. Instead of providing you a laundry list of SPIRIT Award validations, I want to tell you about the man I think is very deserving of this recognition.

Practicing teamwork goes without question in the fire service. It is an essential skill that can make the difference between life or death. Gino understood this as a United States Marine and demonstrates it as a Germantown Fire Fighter. Thousands of people in the public as well as many city employees have had an interaction with the Fire Department's LAFS Clowns. Most have no idea of the countless hours Gino provides to this program in costume and set design. Yes, this program is a team effort, however everyone on the team would agree Gino is a vital part of the program's success. Gino's innovation and initiative is second to none.

Gino's attention to detail is what sets his work apart from status quo. Yes, this is clearly evident in his work with the LAFS program, but it serves a role model for the entire department to follow. This is evident in his fire prevention demonstrations and public education events. Simply put, no one does them better. I find myself imitating his techniques, but without his flare. The original can't be beat. This is a fine example of service excellence that produces A+ results.

Gino not only shares his enthusiasm and knowledge educating children of all ages about the different aspects of the fire service, he also serves as an instructor for tomorrow's Fire Fighters. Gino takes a serious approach teaching the fire recruits about the dynamics of the profession, but he does it with "Gino" style that only he can do. He understands his responsibilities as an employee, educator and mentor. It is all or nothing with him.

Gino is not the kind of guy that performs this way for a reason, reward, or recognition. He does these things because he is Gino, and that is the way he rolls. He understands who he is serving and the responsibilities associated with his profession. His moral and ethical character is solid. He is able to acknowledge his flaws, and take steps to succeed. His desire to serve others is worthy of recognition.

Gino's work ethic, actions, and attitude reach far beyond his job requirements, further than the SPIRIT Award validations, reaching the pinnacle model of a City of Germantown Employee. I believe GFD Driver Gino Dell-oso is a fine candidate for the SPIRIT Award. Anyone who knows the man I know would truly agree.